Non-functional requirements with ISO 25010

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ISO 25010

“Systems and software engineering System and software quality models”

A standard for the quality dimensions of a

• System
  or
• Software product

First edition 2011-03-01
ISO 25010

A standard for the quality dimensions of a

- System
  or
- Software product

May be used for Requirements definition

And for Testing

Replaces ISO 9126
2 main dimensions

Quality in use
(characteristics relative to human use of the product)

Product quality
(characteristics intrinsic to the product)
Characteristics

Quality in use
- Effectiveness
- Efficiency
- Satisfaction
- Freedom from risk
- Context coverage

Product quality
- Functional suitability
- Performance efficiency
- Compatibility
- Usability
- Reliability
- Security
- Maintainability
- Portability
Quality in use

Most characteristics have sub-characteristics
Product quality (intrinsic)
All characteristics have sub-characteristics
Is every type of requirement included?

NO. Only (product’s) non-functional requirements (aka quality attribute requirements)

What’s missing:
- Functional reqs
- Compliance (e.g. with laws, standards) reqs
- Documentation, Support and Training reqs
- Project Timing reqs
- Project Budget reqs
Thank you for your attention!

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